

Rental Conditions

I Love Charter offers its customers numerous boats of various sizes. With or without a license, there will be no problem in choosing your favorite vehicle to enjoy the day at the beach with friends or family.

Rates

Rates vary from half day, from 9.00 to 13.00 or from 14.00 to 18.00, to full day from 9.00 to 18.00. Fuel excluded.

Security deposit

To cover any damages, a deposit of a variable amount is required depending on the chosen vehicle or the details of a credit card (NOT PREPAID)

Cancellation Policy

The customer has the right to cancel the reservation up to 24 hours before boarding. In this case, the amount paid will be refunded, retaining 10% of the total amount as a penalty.

If the customer does not show up for boarding or cancels the reservation within the previous 24 hours, he/she loses the entire amount paid without the possibility of recovery. Charter Nautico Sperlonga SRL is authorized not to refund any amount in this circumstance.

In case of bad weather or rough seas, a different policy applies: the amount paid will be recovered on the first working day (not a holiday) agreed with the company, no later than September 30 of the same year.

Reference to contractual rules

Dear Customer,

This is intended as a reminder of some contractual rules relating to procedures in the event of a breakdown.

It is your sole responsibility to report any problems you encounter.

Our company is committed to:

- Follow the vehicles with satellite mode
- Give telephone support to solve the problem
- Immediately send (considering the technical navigation times) a suitable vehicle to continue the day or return to the port of departure
- A refund of the amount paid for the rental and/or other costs is expressly excluded.
- You are still obliged to pay for the fuel of the rented vehicle.

Unfortunately, there have been some unfortunate incidents of misconduct towards the staff at the desk that force us to present

The Management, I LOVE CHARTER